



BUILDING RESILIENCE IN COMMUNITIES

Social Impact Report | **FY 2023**

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ABOUT CAPITALAND HOPE FOUNDATION

CapitaLand Hope Foundation (CHF) was established as the philanthropic arm of CapitaLand Group in 2005 to support community development initiatives where the Group operates.

As a registered charity and grantmaker in Singapore, CHF contributes towards building resilience in communities through supporting education, health and well-being initiatives, targeting at children, youth and

seniors. Going beyond donations, CHF also advocates volunteerism as an integral part of building a caring and inclusive community.

CHF (India) was established as a non-profit organisation in 2019 to further the Group's commitment to support the communities in India, with a key focus on learning and developmental needs of underserved children across the country.

Mission:

To help build caring, inclusive and resilient communities

Vision:

A trusted partner to impact lives

BOARD OF DIRECTORS

Mr Miguel Ko

Chairman



Mr Anthony Lim

Director



Mr Lee Chee Koon

Director



Mr Jonathan Yap

Director



Mr Tan Seng Chai

Executive Director



CHAIRMAN'S MESSAGE

It is my greatest privilege to join the Foundation team in 2023 and be part of the collective effort to do good. As the saying goes, "Alone, we can do so little; together, we can do so much". Our vision of being a trusted partner to impact lives can only be realised when we actively seek out and collaborate with like-minded partners and stakeholders, to help build caring, inclusive and resilient communities. We hope to not only foster a sense of belonging where individuals are cared for and support one another but also act as a catalyst for others to create social impact together.

We believe the early years of child development are critical in shaping one's foundation in life. Working together with our community partners, we can deepen the social impact to nurture resilient, thriving and future-ready children and youths. Our partnership with Pratham Education Foundation in India to expand its holistic "Hamara Gaon" learning programme in underserved communities in Karnataka highlights this endeavour, benefitting over 3,000 children. This includes students from the two schools in Bangalore supported under the CapitaLand Hope School Programme.

In Singapore, we continue to reach out to vulnerable children and at-risk youth through the CapitaLand Empowerment and Resilience Programme (CERP). We have worked with partners to initiate person-centric development activities such as Amazing Race-style challenges, arts and crafts workshop and vocational learning experience, as well as baking and animal care workshops, to build social-emotional resilience and character. As part of CERP, we are glad that in 2023, 75 per cent of the children who participated in the Camp Cacti programme showed increased positivity and

self-esteem; while close to 70 per cent of Youth-REKA programme participants indicated motivation to explore careers in related industries or return to school.

Global ageing remains an urgent concern, particularly in Asia. Singapore, for one, is set to attain "super-aged" status in 2026. Healthcare and social needs have evolved with the changing demographics to better support the population to age in place. Since 2018, the Foundation has been actively working with our community partners through the #LoveOurSeniors initiative to provide over 100,000 seniors with better nutrition, enhanced well-being and improved living conditions. In 2023, we rallied more than 1,350 volunteers to support about 3,350 seniors through activities such as mall outings, home improvement projects, cyber wellness workshops and distribution of bread, essential care packs and nutritious meals.

Our work would not have been possible without the support of CapitaLand's ecosystem of staff, tenant and community volunteers. We believe in giving as one to build a common platform as we leverage our resources and networks to galvanise our stakeholders to do good together. I am pleased that more than 70 partners and tenants came onboard through the Foundation in 2023 in a concerted effort to uplift the community.

People are always at the heart of what we do at the Foundation. We believe that every person should have the opportunity to realise his or her full potential. With a clear focus and new plans afoot, we are resolute in our commitment to build resilience in our communities. We look forward to forging meaningful partnerships, inspiring hope and impacting the lives of many.



Mr Miguel Ko
Chairman

2023 AT A GLANCE

>14,000
beneficiaries

49
initiatives

150
community partners

>10,000
volunteer hours contributed by
CapitaLand staff, tenant and
community volunteers

6 countries
43 cities

CHINA

SUPPORTED >5,100 CHILDREN,
YOUTHS AND SENIORS
ACROSS 29 INITIATIVES



Initiative highlight

My Schoolbag programme provided 1,600 Grade 1 students from 39 schools across 17 provinces and cities with schooling essentials.

INDIA

SUPPORTED >1,200 CHILDREN
WITH EXPANDED ACCESS TO
QUALITY EDUCATION



Initiative highlight

Through the CapitaLand Hope School Programme, over 500 underserved children enjoy an enhanced learning environment at the upgraded Government Marathi Medium Higher Primary School with enhancements totalling INR 19 million (S\$305,000) in Pune.

INDONESIA

SUPPORTED >200 CHILDREN
AND YOUTHS ACROSS
2 INITIATIVES



Initiative highlight

Committed over S\$8,000 to ISCO Foundation and SOS Children's Village, Jakarta, to fund education fees and youth employment workshops. 40 Ascott Indonesia volunteers also cleaned SOS Children's Village on World Cleanup Day and organised activities for the children.

SINGAPORE

SUPPORTED >4,800 CHILDREN,
YOUTHS AND SENIORS
ACROSS 16 INITIATIVES



Initiative highlight

Over S\$270,000, including matching donations from CHF, was contributed by the Singapore Science Park community to support the skills development of youths with special needs. CapitaLand staff and tenant volunteers also co-painted picnic benches designed by beneficiaries from ART:DIS, Metta Welfare Association, MINDS, Rainbow Centre and TOUCH Community Services.

VIETNAM

SUPPORTED >1,800 CHILDREN
ACROSS 3 INITIATIVES



Initiative highlight

The Nutrition Project ensured that 1,400 students under the CapitaLand Hope School Programme received over 223,000 packs of milk distributed by CapitaLand volunteers. 73% of children experienced improved health.

MALAYSIA

SUPPORTED 2,300 CHILDREN FROM
ORPHANAGES AND LOW-INCOME
FAMILIES THROUGH #GIVINGBERSAMA



Initiative highlight

Provided RM200,000 worth of daily necessities and educational supplies with the support of 130 CapitaLand volunteers.

**>S\$3.5
MILLION**
donated globally

BUILDING RESILIENCE IN COMMUNITIES WHERE CAPITALAND OPERATES

CHF aims to foster a sense of belonging where individuals are cared for and support one another, especially through uplifting the lives of vulnerable members of the communities to maximise their opportunities and potential to make meaningful contributions. Ultimately, we hope to build resilient, thriving and future-ready children and youths who are able to navigate the volatile, uncertain, complex, and ambiguous (VUCA) world as well as to empower and engage seniors to age in place.



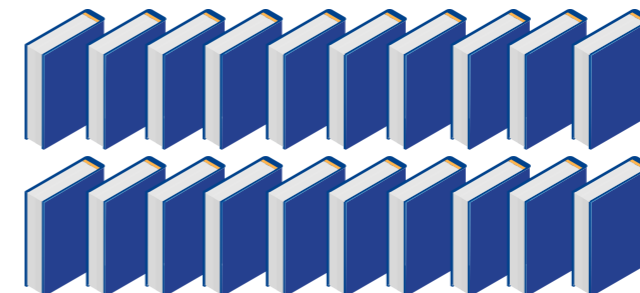
BUILDING RESILIENCE THROUGH EDUCATION

Children of the world have aspirations and dreams. They want to be doctors, painters, teachers and even astronauts of tomorrow. How can we help them achieve their dreams and inspire them to shape the world?

Through education, we can empower our children to reach their full potential. We can build their resilience to thrive in a rapidly changing world, and soar high to achieve their goals.

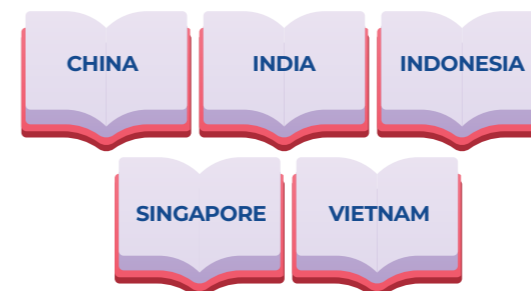
> \$2 MILLION

to support



21 education-related projects*

in 5 countries in 2023



* Includes projects funded under CHF (China) Special Fund

SINGAPORE: CAPITALAND-BRIGHT HORIZONS FUND READY-FOR-SCHOOL PROGRAMME



A 2023 Forward Singapore report highlighted that preschool education plays a critical role in affirming children's confidence, developing their social skills and laying a strong foundation for their future.

For the past five years, CHF has been partnering NTUC First Campus' Bright Horizons Fund to support My First Skool preschool children from low-income families in their preparation for primary school education.

Through the Ready-for-School Programme initiative established in 2019, around 5,000 children with learning needs have benefited from support in language, literacy and numeracy skills, including social-emotional skills to help build their resilience. Graduating students also receive essentials packed by CapitaLand staff volunteers, such as stationery, lunch boxes and school bags.

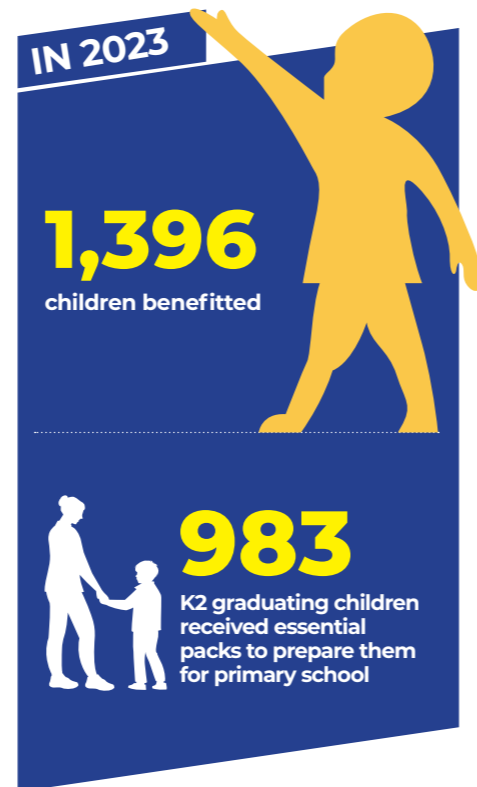
GIVING KALILA A GOOD START

Two years ago, Kalila Binte Herman struggled with recognising letters and phonics during her preschool years at NTUC First Campus (NFC) My First Skool. Reading and writing were difficult tasks for her and she needed additional prompts to answer questions during class discussions. She also had difficulty managing tasks that involved multiple steps. To help Kalila with her learning, her teacher enrolled her in NFC's Classroom Support Programme.

Supported under the CapitaLand-Bright Horizons Fund Ready-for-School Programme, the early intervention has not only helped

Kalila academically but also with socio-emotional skills to prepare her for primary school education. She could spell simple words, as well as form and write full sentences. The programme has also helped Kalila with her numeracy skills and how to handle money. For instance, she has learned how to pay with cash and receive the right amount of change, a skill which prepares her for primary school.

Her progress has been comforting for her mother. Seeing how Kalila was improving and gaining confidence, Madam Ernylavaty Sulaiman Ibrahim was more assured that her daughter would be able to cope well in primary school. NFC's Learning Support Manager Ms Rita Lim shared, "Our Classroom Co-Facilitators and class teachers have observed that most of



the children can complete the same tasks as their peers when it is broken down into smaller steps through the use of simple English. When given more time and practice, they can grasp concepts."

Since January 2024, Kalila has progressed to Edgefield Primary School and has become a confident, avid reader.

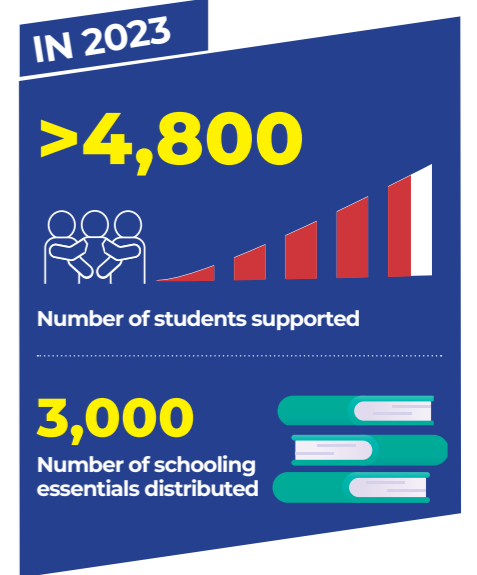
INDIA: CAPITALAND HOPE SCHOOL PROGRAMME



The CapitaLand Hope School Programme (CHSP) has been CHF's flagship initiative since our establishment in 2005. Over the years, we have been able to drive positive changes to communities in China, Vietnam and in recent years, India – providing over 28,500 vulnerable children with a safe and conducive environment for

education, and improving their access to learning opportunities. To date, we have supported 32 schools under CHSP.

In February 2023, we inaugurated the Government Marathi Medium Higher Primary School – a 20,000-square-foot project refurbished by CapitaLand staff volunteers from Pune operations, partners and local volunteers from the



SCHOOL IS A WONDER FOR SANJANA

Joyful voices emanated from the classroom. Excited boys and girls can be seen having fun at the playground. It is the vibrant school life at the Government Kannada and English Medium Higher Primary School that 10-year-old Sanjana looks forward to every day.

Situated at Krishnarajapuram, Bangalore, the project, which was completed in 2022, was the 31st school supported under the CHSP. Beyond the INR 50 million (S\$800,000) contributed by CHF for the construction, the skills and expertise of local CapitaLand staff who worked with the Karnataka Education Department were also leveraged to design and manage the development of the school. In the 20,000-square-foot space,

CapitaLand staff volunteers and partners helped to refurbish eight classrooms and facilities such as the kitchen, computer and science laboratories, playground and library.

To Sanjana, her younger brother and the 98 other pupils, the school is a wonder. Never missing a day of school, Sanjana enjoys her days at school learning Math, Science, English and Kannada, a South Indian language.

"Everything is nice, like the garden and the playground! The teachers are also very friendly," said Sanjana.

In India, education is free for those who study in government schools until the age of 14. However, many have inadequate infrastructure and facilities. Sanjana's school is one of the few government schools which provides modern toilets on site. "In other government schools, the nearest toilets can be half a kilometre away, and this is a particular inconvenience

for female students," shared Headmaster Nethravathi, who frequently encounters curious passers-by who mistake the school for a corporate office.

The private schools are well-equipped but their fees cost an average INR 80,000 (S\$1,200) a year - a sum that Sanjana's family of five can ill afford. Living in a one-room rented house, they survive only on the monthly income of her father who earns about INR 25,000 (S\$400) as a Tuk Tuk driver.

Sanjana's mother, Asha, expressed her gratitude, "Thank you, CapitaLand! The school is ventilated and the toilets are clean. It is also secure. The security guards ensure the safety of the students."



CHINA AND VIETNAM: CAPITALAND KIDS PROGRAMME SCHOLARSHIP



Providing children with equal opportunities to pursue an education has always been the aim of the CapitaLand Kids Programme since its inception in 2012. In 2023, over 470 gifted students from underserved communities under the CHSP in China and Vietnam received scholarship support to cover their education expenses, including school fees and textbooks. Around 70 students supported through the initiative have attained their university education in China as at December 2023.

WANG YINGSHAN, FORMER HEADMASTER OF CAPITALAND KONGJIAFANG HOPE SCHOOL, CHINA

“In our school, some students have parents with disabilities, and it's not easy for them to complete primary school, let alone middle school. However, with CHF's support, these students were able to finish primary school, complete middle school, and even enter university. On the surface, the scholarship seems like it's helping an individual child, but in essence, it's helping an entire family. When these children grow up and become self-reliant, they will also take care of their parents, bringing hope to the family.”

BURSARY OFFERS HOPE FOR A BRIGHTER FUTURE FOR SIZHE

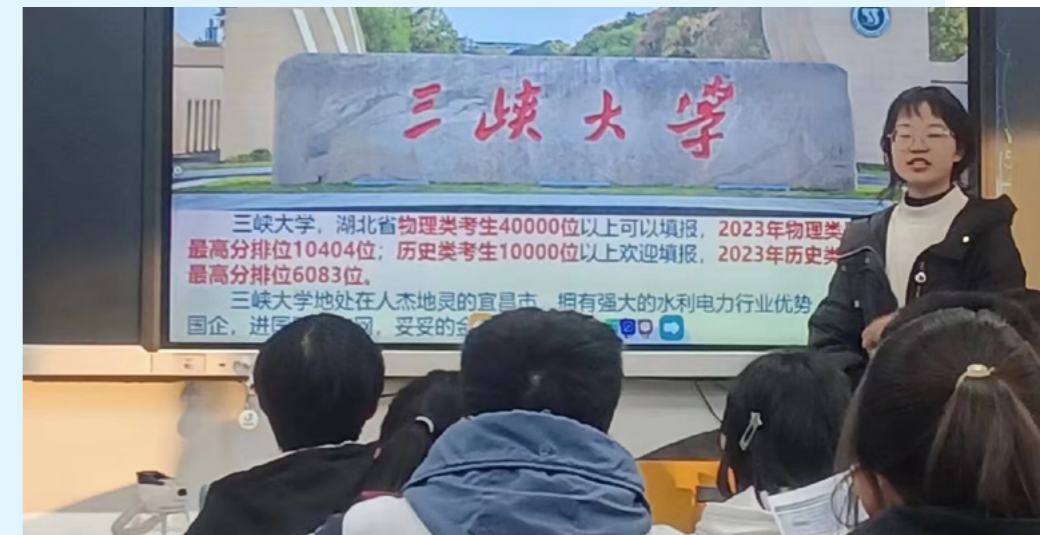
Pursuing a bachelor's degree in Smart Grid Information Engineering at China Three Gorges University in Yichang might have remained a lofty dream for 17-year-old Ms Fu Sizhe, if not for the financial support from CHF.

Growing up in Macheng, Northeastern Hubei, life was hard for Sizhe and her family, who relied mainly on her father's income of about RMB 50,000 (S\$9,250) a year. Sizhe's only chance at education was at the CapitaLand Chengmagang Hope School, which was refurbished by CHF in 2013.

Sizhe was determined to do well and succeed. With the belief that education is the fundamental key to unlocking human potential and opening doors to opportunities, she pushed herself to work hard and excelled academically in school. To help alleviate her family's financial burden so that she could continue her education, CHF has been supporting her with a bursary from Grade Six to university today.

“The bursary provided me with a renewed sense of hope for the future. It allowed me to study at a university and to see the world beyond my hometown,” said Sizhe.

She fondly recalled the visits by CapitaLand staff volunteers during her time at CapitaLand Chengmagang Hope School. Those visits brought



joy to her and her classmates, who would look forward to the interesting lessons conducted by the volunteers. Sizhe was encouraged by their warmth and care to continue doing her best in her educational journey.

Sizhe shared her experiences when she was invited back to her alma mater in 2023, hoping to inspire her juniors to work hard to create a better future for themselves and their hometown. Acknowledging the support that she has received, Sizhe revealed that she felt inspired to give back to her hometown in future.

“I have been trying to pursue the light in the distance all this while. Now, I will aim to be the light for others!”



THANK YOU NOTE

八年前，乘马岗凯德希望小学第一次受到各位的帮助时，你们就已在幼时的我心中早早的埋了一棵种子，帮助他人，温暖他人的种子。从那次会后，我就以各位善良人为目标，不管是小时候还是如今，都以助人为乐为本，将凯德希望基金传递给我的爱心，同样传递他人。

Qiu Huan Ran, alumna of CapitaLand Chengmagang Hope School

Translation:

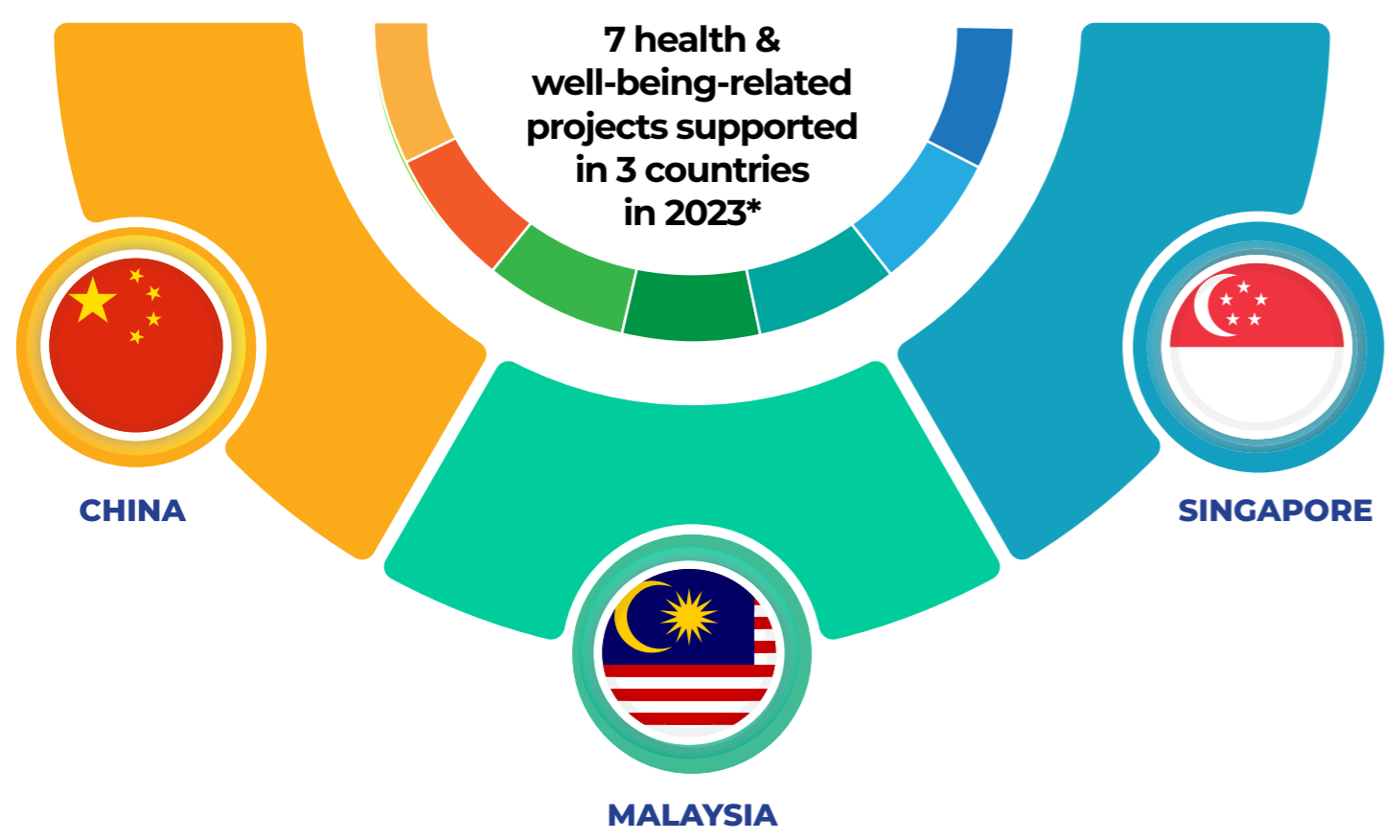
Eight years ago, when CapitaLand Chengmagang Hope School first received support from CHF, a seed of kindness and warmth was planted deep in my heart. Since then, I have looked up to compassionate individuals like yourselves. Whether in my childhood or now, I find joy in helping others, making it my core principle to pass on the love that CHF has instilled in me to others.

BUILDING RESILIENCE THROUGH HEALTH AND WELL-BEING

While there have been significant improvements in global health and well-being, such as advancements in medical technology, increased access to healthcare services, and better living conditions contributing to longer life expectancy, challenges remain. The COVID-19 pandemic has also further exacerbated existing health disparities, impacting both physical and mental health across the globe. CHF aims to build resilience amongst the at-risk and low-income communities, as well as the elderly in need so that these individuals can lead fulfilling lives and make meaningful contributions to society.

Funding towards health & well-being:

>S\$1.4 MILLION



* Includes projects funded under CHF (China) Special Fund

CAMP CACTI BUILDS CONFIDENCE AND RESILIENCE IN CHILDREN



The focus on mental well-being and building of resilience in children and youth have gathered pace in recent years amidst a more volatile world. In 2022, CHF embarked on a three-year partnership with Yellow Ribbon Singapore to address this through a pilot project, Camp Cacti. Comprising a series of holiday camps, the project focused on personal growth and socio-emotional development.

Camp Cacti expanded its outreach to children from New Life Stories in its second run last year, drawing more

than 70 children from social service agencies, including the Singapore Children's Society, NeuGen Fund and Life Community Services Society. From the social-emotional competency survey developed based on the National Youth Council's Impact Assessment Toolkit, as well as the National Council of Social Service's Sector Evaluation Framework, the programme has recorded some initial success where participants showed an increase in social-emotional competence, positivity and improved confidence levels.

IN 2023

86%

of participants completed the programme (compared to 59% in 2022)

75%

of participants showed an increase in socio-emotional competence (compared to 68% in 2022)

OVER 70%

of participants enjoyed the programme and felt it was beneficial

YOUTH-REKA UNLOCKS PASSION AND POTENTIAL IN YOUTHS

Like Camp Cacti, the Youth-REKA initiative was designed to build resilience and support character development. Co-developed with Fei Yue Community Services, the initiative aims at engaging detached youths, encouraging them to return to school, and providing them with opportunities to pursue their passion. Vocational education learning opportunities in areas such as baking and animal care are critical components of the initiative. In October 2023, 10 youths came together to organise a

bake sale and sold 65 bake sets. CHF supported their efforts with a dollar-for-dollar matching of their sales.

Through such activities, participants were able to gain self-confidence and build a social-emotional support system among themselves. In 2023, close to 70 per cent of participants indicated they were motivated to explore a career in related industries or return to school to further their studies. Nearly 60 per cent were also able to set and articulate their future goals.



IN 2023

Reached out to **179** youths

40 youths participated in vocational exploration activities

3 youths found employment or completed internship



HELPING ALI ACHIEVE HIS ZOOKEEPER DREAM

How many of us have had a clear career goal in primary school? Have we followed through with our childhood dreams?

Well, Ali knew from a young age that he wanted to be a zookeeper. Now aged 20, he is working hard to achieve his dream.

But finding this goal has not been a breeze for Ali. Along the way, he felt lost. He was enrolled in an Information Technology (IT) course at the Institute of Technical Education in 2021 but dropped out of his studies after a few months. It was not an easy decision for Ali.

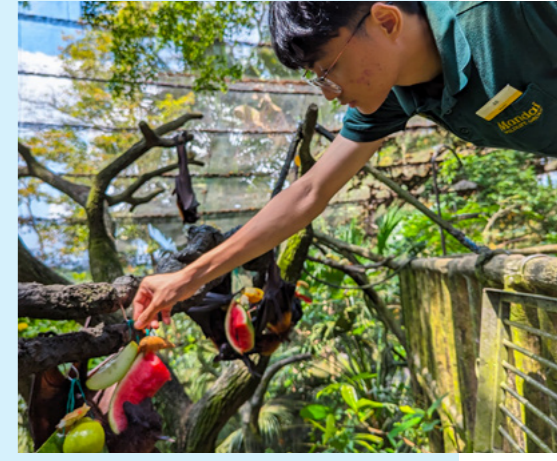
Fortunately for Ali, a social worker recommended him to sign up for the Youth-REKA programme. During the programme in 2022, he received first-hand experience of a zookeeper's duties in a four-day zoo career workshop conducted by key partner Mandai Wildlife Group. It was an eye-opener for Ali, who was attached to the animal care team and had the opportunity to care for manatees and sea lions at River Wonders and Singapore Zoo



respectively. Inspired by the invaluable experience, Ali took on a part-time keeper role at Singapore Zoo's Rainforest KidzWorld, where he cared for domestic animals such as goats, falabellas (a breed of horses) and rabbits.

"Youth-REKA and Mandai Wildlife Group have helped me learn more about what it takes to be a zookeeper. I realised that not everyone is the same, yet many of us share similar passions," shared Ali, who found himself opening up to people, learning to work in a team and being more willing to take on different tasks.

Ali's transformation was not lost on his guardian, who observed that he was taking better care of himself, eating healthier and going to the gym. "With a healthier self-esteem, Ali is now more outspoken, takes initiative and can express himself better. He has always been a gentleman,



one who cares about the ones he loves and who thinks about how others feel."

In 2023, Ali became a full-time Junior Keeper with Singapore Zoo where he takes care of small rainforest animals such as the mousedeer and flying foxes, as well as invertebrates like the green bottle blue tarantula and the red-winged green giant stick insect.

Ali's personal journey reminds us of the importance of giving our youths a chance. Sometimes all it takes is a little helping hand to guide them in unlocking their potential and chasing their dreams.



WATCH HOW YOUTH-REKA SUPPORTS VULNERABLE YOUTHS

#LOVEOURSENIORS

CHF launched #LoveOurSeniors in 2018 to improve the quality of life of seniors through better nutrition, enhanced well-being and improved living conditions so that they can age in place. Through partnerships with

like-minded partners and volunteers, we aim to provide a platform for greater collaboration in better supporting the needs of seniors in the community to drive positive impact collectively.

SINGAPORE: In 2023, CHF supported seven programmes to benefit vulnerable seniors from Allkin Singapore, ComSA Tsao Foundation, Dorcas Home Care Services, FaithActs, Thye Hua Kwan Home Help Services and TOUCH Community Services. This also provided platforms for more than 1,300 CapitaLand staff, tenant and community volunteers to contribute.

- Enhanced the well-being of more than 3,100 seniors with daily essentials, as well as dining and shopping outings.
- Supported the nutritional health of seniors from Dorcas Home Care Services, Thye Hua Kwan Moral Charities and TOUCH Community Services with more than 4,100 special meals and 13,600 loaves of wholemeal bread.
- Improved living conditions for 11 seniors from TOUCH Community Services under the Home Improvement Project.
- Supported the development of the FaithActs x Ibasho Margaret Drive Centre aimed at empowering seniors to contribute to the community.
- Committed to support Tsao Foundation's COMPASS (COMsa club Powering up and Advancing the Strength of Seniors) project aimed at reducing social isolation, and increasing social networks and overall sense of community among seniors in Whampoa.

CHINA: Through CHF (China) Special Fund in 2023, six programmes were supported to benefit over 270 vulnerable seniors living in Beijing, Shenyang, Shenzhen and Xuzhou. CapitaLand staff and community volunteers provided free haircuts, spring cleaned homes and conducted cyber wellness workshops.



SUPPORTING HOMEBOUND SENIOR MR ANG

"I hope that seniors can go for more outings as many are alone and cooped up at home. It will be a good experience as it will also help seniors be more relaxed."

Mr Ang Kee Siong, 71, was at the IMM mall with 36 other seniors on an outing organised by CHF. It was the first time homebound Mr Ang had been to IMM.

Suffering from Parkinson's disease, Mr Ang rarely steps out of his house unless for medical appointments. He lives in a one-room flat and is dependent on the support provided by TOUCH Home Care since January 2022, in particular medical escort transport services, home personal care and the Meals on Wheels service.

"It's good to see other people for a change. I like to chat with them about all kinds of things like finding out who they are, especially foreign volunteers. It's nice to see them care for us and bring us to see new things. It helps us to relax and improves our mood. It is good company too," said Mr Ang.

CHF has brought vulnerable seniors like Mr Ang out on such outings since 2022 where they are treated to lunch and given vouchers to shop at the malls. Seeing how such activities help uplift their social-emotional well-being, the project was scaled up in 2023 to benefit almost twice the number of seniors.

Mr Ang, who also suffers from diabetes, needs to be watchful of his diet. In addition to the Meals on Wheels service, he also receives special



nutritious meals bi-monthly. This is an initiative that CHF has worked closely with South West Community Development Council, Dorcas Home Care, Thye Hwa Kuan, TOUCH Community Services and SHATEC for seniors residing in the south-western, western and central parts of Singapore. He also receives wholemeal bread delivered bi-weekly by volunteers to seniors cared for by TOUCH and Dorcas Home Care.

Food items and daily necessities through CHF's Essential Care Pack project since 2021 have also helped Mr Ang and other seniors with some of their day-to-day needs.

By 2030, one in four Singaporeans will be aged 65 and above programmes like #LoveOurSeniors will go a long way to support our seniors in building resilience and lead quality lives in their old age.



WATCH HIGHLIGHTS OF SINGAPORE'S #LOVEOURSENIORS ESSENTIAL CARE PACK ACTIVITY



WATCH OUR CAPITALAND COMMUNITY BRING SENIORS ON AN OUTING TO JEWEL CHANGI AIRPORT

BUILDING THE ECOSYSTEM OF GOOD

Doing good is great. Doing good together is even better.

As an ecosystem builder, our approach has always been to leverage our resources and wide networks to drive collective social impact and build resilience in our communities. This is crucial in today's complex and interconnected world where the challenges faced by communities are often multifaceted and require a collaborative approach for effective solutions, be that in Singapore, China, India, Vietnam or the other global locations where we serve. Through collaborations with like-minded partners, our efforts at CHF can be amplified to have a larger positive impact locally, regionally, and globally.



#GIVINGASONE CAMPAIGN



The CapitaLand #GivingAsOne global campaign was designed to meet this vision. Since 2021, CHF has been rallying staff, business partners and customers in a collective effort to uplift the lives of communities where CapitaLand operates, particularly through programmes which are already supported by CHF or aligned with CHF's focus areas.

In support of the campaign, CHF provides funding for programmes and matching donation for every volunteer hour contributed during this period. CapitaLand staff can also tap on CHF's Care for Community Grant to support local ground-up initiatives.

In 2023, CHF partnered CapitaLand to pledge more than S\$600,000 through its initiatives to support over 7,300 beneficiaries during the campaign period. Coming together to be a force for good, over 1,400 CapitaLand staff, tenant and community volunteers contributed more than 9,800 volunteer hours to give back and support CHF's initiatives.



WATCH HIGHLIGHTS OF THE 2023 #GIVINGASONE CAMPAIGN

IN 2023

30 activities

>20 cities in 8 countries

DOING GOOD WITH CAPITALAND TENANTS



As one of Asia's largest diversified real estate groups, tenants are one of CapitaLand's important stakeholders. These partners, ranging from start-ups to multinational corporations, contribute expertise and services such as logistics, consumer goods and financial management. Together, they strengthen our giving ecosystem, amplifying the impact on our communities.

As at December 2023, we have partnered over 90 tenant companies in our events and programmes. They have been critical in providing in-kind sponsorships such as bedsheets, food and gifts for the beneficiaries. Additionally, they have also served as volunteers for activities such as delivering essential care packs and bread to seniors, and as befrienders or facilitators to at-risk youths.



MR DARREN LEE, MANAGING DIRECTOR, INFICON PTE LTD, SINGAPORE

“Most companies will struggle to find a platform to contribute back to society. So, this particular effort from CapitaLand will bring together like-minded companies to work as one to give back to society.”

MR XIE ZHUO PING, 索酷科技教育培训机构 (SUO KU EDUTECH TRAINING CENTRE), CHINA

“The business philosophy of 索酷机器人少儿编程 (Suo Ku Robotics Children Programme) is to bring the best programming education to children. CapitaLand, through CHF's support, was able to provide us with the perfect platform to bring this technology to children in rural areas. We hope to continue the partnership to multiply our impact to the community.”

IN 2023

tenant companies supported CHF programmes through volunteering or providing sponsorships

>540 volunteers from tenants and business partners in China and Singapore

GEBRÜDER WEISS: DELIVERING FLEETS OF CARE



In September 2023, global transport and logistics company Gebrüder Weiss' (GW) truck drivers and staff delivered over 500 care packs to vulnerable and frail seniors under the care of Allkin Singapore (formerly known as AMKFSC Community Services) across four areas in Singapore. It is all in two days' work but one which they have been doing since 2021.



Leveraging its strengths and resources in the logistics industry, GW Singapore is a staunch partner of CHF's #LoveOurSeniors Essential Care Pack activity.

Country Manager Mr Alson Lai lauded CapitaLand for providing a platform where tenants like GW could come together to give back as one, consequently amplifying their efforts to support vulnerable seniors.

“It has always been Gebrüder Weiss Singapore's goal to give back to the society. We are working with CapitaLand, which is more experienced; hence it is easier for us to reach out to the right audiences.”

Over the three years, GW Singapore has delivered about 1,000 care packs. The annual activity has allowed its

staff to be involved in volunteer work and has encouraged a greater giving culture in the company.

CapitaLand Development Chief Executive Officer and CHF Director, Mr Jonathan Yap emphasised the importance of the power of the collective, “We bring along our partners and tenants to make sure that we collectively contribute as a group and we also hope that we can engage the groups that we support in a manner that is continual. We are very appreciative of partners who have very generously shown their love to the groups CapitaLand supports through CHF.”

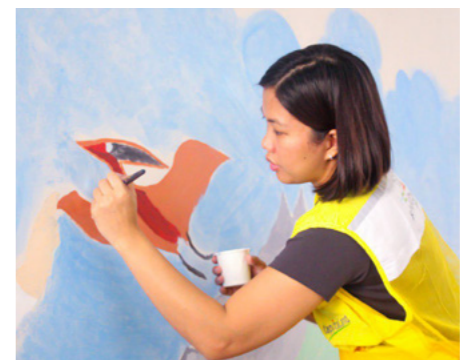
CHF hopes to continue being an ecosystem builder for good and to see more partners and tenants like GW come onboard this journey of giving back to the community.



WATCH HIGHLIGHTS OF OUR PARTNERSHIP WITH CAPITALAND'S TENANT COMMUNITY

DOING GOOD WITH CAPITALAND STAFF

At the heart of CHF's programmes lies the importance of volunteerism – the core of our giving ecosystem. As such, we contribute towards building a giving culture within CapitaLand by providing meaningful opportunities for staff to volunteer. CapitaLand staff volunteers who give their time and talents to serve the community are our advocates, catalysts and changemakers.



DIEN HO TIEN NGAN: I WANT TO GIVE VALUE AND INSPIRE OTHERS

"I want to give value to the communities and to inspire others to do the same meaningful things to build a better life for everyone," said Ms Dien Ho Tien Ngan on the motivation behind why she volunteers.

A manager of the Legal & Secretariat team at CapitaLand Development (Vietnam), Ms Tien Ngan has been with the company for two years and has actively supported CHF's activities, such as packing and distributing school essentials and gifts to CHSP students and children with special needs. Her most memorable activity was the International Volunteer Expedition (IVE) to Bangalore, India, in October 2023.



At the Government Kannada and English Medium Higher Primary School, Ms Tien Ngan painted murals, facilitated sports games and also played a guiding role in the Little Architect Programme, assisting students in drawing and colouring their dream buildings.

"I took part in this IVE to contribute to the company and to send a message that even though we are from different countries, we can still come together to contribute towards a common goal as One," shared



Ms Tien Ngan. Volunteering has strengthened her belief that "we are all contributing to something bigger than ourselves, specifically to the future of at least one child in CHSP."

During her own free time, Ms Tien Ngan volunteers with two or three organisations each year. Her most recent volunteering stint was a "Tết Ấm" journey activity where she was part of the organising team to raise funds, liaise with Vietnamese authorities on the activity and distribute gifts to needy families.



Volunteers can be a great resource to amplify the good work of charities and strategic partners to drive greater social impact as a collective.

At CHF, we place an emphasis on collaborative philanthropy, where we gather the resources of the people, private and public sectors to bridge gaps and meet evolving needs.

IRENE HO, SENIOR EXECUTIVE, VOLUNTEER MANAGEMENT, TOUCH COMMUNITY SERVICES, SINGAPORE

“With the collective efforts from individuals as well as corporates, we are able to do more for the beneficiaries, and at the same time, gather enough numbers to do it on a bigger scale.”

BENJAMIN YEO, LEAD SOCIAL WORKER, FEI YUE COMMUNITY SERVICES, SINGAPORE

“Having adult volunteers can be very helpful in their conversations and interactions with our youth. They can expand our youth's horizon and understanding of society.”



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