Live It Up! Community Fun Run – FAQs

A. Registration/Pre-event related enquiries

1. How can I register for the Live It Up! Community Fun Run?

You can register for the event here

2. minimum age to participate in the Fun Run?

Participants must be at least 13 years old (as of 29 June 2024).

3. How do I know if my registration is successful?

You will receive an email confirmation upon your successful registration. Otherwise, please contact us at liufunrun@orangeroom.com.sg, and we will assist you.

4. Do I get a refund if I choose not to participate after submitting my registration?

We do not provide refunds and would be able to assist you with the transfer of your registration to another participant of your choice.

5. Where can I view the Fun Run T-shirt size chart?

You will be able to view and select your preferred T-shirt size during registration.

6. What am I entitled to as a participant?

Each participant will receive a Fun Run T-shirt and bib, and exclusive vouchers. Participants must complete the designated route and all check-ins to be eligible for the lucky draw.

7. Can I make changes to my T-shirt selection after registration?

Please contact us at liufunrun@orangeroom.com.sg if you require any assistance.

8. Can I wear my own running top on event day?

We encourage all participants to wear the Fun Run T-shirt for a unified and vibrant appearance. Please also ensure that your assigned Fun Run bib is prominently displayed on the front of your Fun Run T-shirt throughout the duration of the event.

9. What if I forgot or misplaced my Fun Run bib on event day?

All participants must wear their assigned Fun Run bibs. Participants without bibs will be disallowed to participate in the Fun Run. An administrative fee of \$10 will apply if you need a replacement bib.

10. How may I collect my Fun Run T-shirt and bib?

You may collect your Fun Run T-shirt at CapitaSpring's City Room (Level 1) at 88 Market St, Singapore 048948 during the following timings:

- Friday, 21 June | 12.00pm to 7.00pm
- Saturday, 22 June | 10.00am to 3.00pm

Please bring along a valid photo ID and a copy of your event confirmation email.

11. What if I am unable to make it for the Fun Run T-shirt collection?

You may nominate a representative to collect your Fun Run T-shirt on your behalf. They will need to bring along your event confirmation email and a copy of your Photo ID.

Alternatively, you may collect your Fun Run T-shirt on event day by 8.00am to allow ample time for queuing, changing into it, and warming up before the event starts.

B) Fun Run/Event day-related enquiries

1. When is the Live It Up! Community Fun Run scheduled for?

The Live It Up! Community Fun Run will take place on Saturday, 29 June 2024 with flag-off at 9.00am.

2. Where will the Live It Up! Community Fun Run flag off from?

The Live It Up! Community Fun Run will flag off at CapitaSpring (88 Market St, Singapore 048948) at 9.00am.

3. What time do I report for the Fun Run?

All participants must arrive at CapitaSpring by 8.30am, at least 30 minutes before flag-off (at 9.00am), or 60 minutes before flag-off if you need to collect your Fun Run T-shirt and bib.

4. Where is the end point?

The end point of the Live It Up! Community Fun Run will be at Stadium Riverside Walk (Singapore Sports Hub).

5. What is the cut-off time for the Fun Run?

All Fun Run participants must complete the route by 11.30am (within 2.5 hours from flag-off at 9.00am).

6. How would I be eligible for the lucky draw?

Participants must complete the designated route and all check-ins by 11.30am to be eligible for the lucky draw. You must also remain at the venue to physically collect the prize if your bib number is drawn.

7. When will I receive my Fun Run timing?

The Live It Up! Community Fun Run is designed as a leisure activity for participants to complete at their own pace.

8. Can I take public transport for the Fun Run?

We encourage all participants to complete the route on foot for a unique experience.

9. What should I do if I require medical attention and/or am unable to complete the Fun Run?

Please notify the Route Marshall or Checkpoint Official along the route.

10. Is this a wheelchair/pram-friendly event?

We discourage the use of wheelchairs and prams for the Fun Run for safety reasons as there are stairs and infrastructure construction along the event route. There will be other activities available at the end point at Stadium Riverside Walk (Singapore Sports Hub) for non-participants to enjoy. More details will be available on our <u>website</u> soon.

11. Where can I deposit my personal belongings?

We encourage all participants to travel light and avoid carrying unnecessary items for the event as there are no bag deposit stations.

12. Where can I get water during the Fun Run?

We encourage participants to bring their own refillable water bottles as water points will be available at the start and end points, and along the route. Let's all stay hydrated and contribute to a more sustainable event this way.