

Explore The City Passport Rewards

Terms and Conditions

1. INTRODUCTION

- 1.1 Explore The City Passport Rewards (the “**Promotion**”) is exclusive to members of CapitaStar Rewards (referred to as “Member” collectively). All shoppers can download the CapitaStar mobile applications and sign up within the App as a member to qualify and participate in this Promotion.
- 1.2 The Promotion is organised by CapitaLand Retail Management Pte Ltd (“**Organiser**”) and shall be governed by these terms and conditions (“**T&Cs**”).
- 1.3 The promotion period (“**Promotion Period**”) is from **1 April to 2021 to 31 July 2021** (both dates inclusive) for the first wave of Passport Rewards.
- 1.4 The Promotion consist of a total of four (4) tasks which Members can find inside the CapitaStar app.

2. ELIGIBILITY

- 2.1 The Promotion is eligible for all-natural persons (i.e. not a corporate or business entity, association, society or other similar entity) who are Member(s) of [CapitaStar Rewards Programme](#) (“**CapitaStar**”), aged at least 18 years old as at 1 April 2021 and are resident in Singapore during the Promotion Period.
- 2.2 The Organiser reserves the sole and absolute discretion to determine the eligibility of any person in relation to the Promotion, and at any time, the Organiser may disqualify any person from participation without providing any reason.

3. PARTICIPATING MALLS

The following CapitaLand Malls are participating in this Promotion (collectively referred to as the “Participating Malls” and each a “Participating Mall”):

- 3.1 Bugis Junction
- 3.2 Bugis+
- 3.3 Bugis Street
- 3.4 Clarke Quay
- 3.5 Funan
- 3.6 Plaza Singapura (including The Atrium@Orchard)
- 3.7 Raffles City Singapore

4. TASK - INSTAWALK

- 4.1. #Instawalk is only applicable to participants (“Participant”) of the #Instawalk activity: #Instawalk Civic Colours and #Instawalk Bugis, Waterloo, Kampong Glam tours, run by Tribe Tours in partnership with the Organiser.
- 4.2 Each Participant will receive Singapore Dollars Twenty (\$20) worth of CapitaVouchers (“Instawalk Reward”) at the end of the tour. Each Participant must complete the tour to receive the Instawalk Reward.
- 4.3 The Instawalk Reward is limited to one (1) redemption per Participant per tour. Participants who are 6 years old and below as of 1st Jan 2021 are not eligible to receive the InstaWalk Reward.
- 4.4 The InstaWalk Reward is provided on a first come first served basis and while stocks last.

5. TASK – FOOD THRILLS EVOUCHER SETS ON KLOOK

- 5.1 The Organiser has partnered with Klook to offer Food Thrills eVouchers on its platform. Participants can access the hyper link [here](#) after **9th April 2021** to purchase the Food Thrill eVouchers.
- 5.2 Participants who place order(s) for the Food Thrill eVouchers with Klook will receive confirmation of their order via email. The confirmation email will be issued by Klook and will be issued on the same day.
- 5.3 Participants should look out for an email confirmation of their Food Thrill eVouchers order on the same day of their purchase. Participants should check their email Spam folder or contact Klook directly if they do not receive the automated email confirmation within 24 hours of their order.
- 5.4 The Organiser and Klook shall not entertain any request for cancellations, refunds, or changes to the Food Thrill eVouchers order.
- 5.5 Purchase of the Food Thrills eVouchers will also be subject to such terms and condition of purchase of the eVouchers on Klook platform.

6. TASK – SPEND AND SNAP A SINGLE RECEIPT (COMPLUSORY TASK)

- 6.1 Participants can collect one stamp in the Explore The City Passport Rewards by spending a minimum of Singapore Dollars Eighty (\$80) in a single receipt at any Participating Malls during the Promotion Period (“Qualifying Spend”) and snapping the receipt in their CapitaStar app. Each Participant is allowed to collect up to a maximum of four (4) Stamps in the Explore The City Passport.

- 6.2 Only the total final amount paid as indicated on the tax invoice(s)/ receipt(s) issued by the participating store(s) will be accepted for this Promotion. NETS or credit/debit card transaction slips are not acceptable in place of original copies of shopping receipts.
- 6.3 Receipt(s) from car grooming services, Plaza Singapura Gong Cha, Plaza Singapura Aroma Truffle, SingPost transactions, Plaza Singapura Citrusox, Plaza Singapura Mobile Fashion, purchase of parking coupons, purchase or top up of Cashcard / stored value cards, purchase or top up of stores' membership card, gift cards and vouchers (i.e. CapitaVouchers/ eCapitaVouchers or participating stores' vouchers), SISTIC transactions, AXS/ SAM machines transactions and bill payments, purchase of lottery tickets, purchase of movie tickets and food and beverages at cinema, any transactions at pawn shops and money changer, bank and other financial institutions' transactions, transactions from pushcarts and stalls at temporary roadshows at the participating malls, only the instalment receipt showing the value of the purchase(s) made on the same day of the redemption, will be eligible for use as a receipt in this Promotion.
- 6.4. The Organiser may reject any tax invoice receipts and/ or charge slip as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.

7. ECAPITAVOUCHER REWARDS

- 7.1 Participants are required to complete the Compulsory Task of satisfying the Qualifying Spend to receive the eCapitaVoucher Reward.
- 7.2 The first two hundred (200) Participants who successfully collects three (3) Stamps in this Promotion shall receive eCapitaVoucher worth Singapore Dollar Thirty (\$30).
- 7.3 The first fifty (50) Participants who successfully collect four (4) Stamps in this Promotion shall receive eCapitaVoucher worth Singapore Dollar Thirty (\$30).
- 7.4 The eCapitaVoucher Reward is provided as-is and cannot be exchanged for cash or exchanged for different denomination and are subject to the relevant terms and conditions governing the use of the eCapitaVouchers. Please refer to [eCapitaVouchers terms and conditions](#).
- 7.5 The Organiser reserves the right to replace the Reward with item(s) or another reward of similar value at any time without prior notice.

8. GENERAL TERMS & CONDITIONS

- 8.1 The Organiser shall not be obliged to extend the validity of any Reward of CapitaVoucher/eCapitaVoucher awarded from this Promotion after the indicated expiry date.
- 8.2 The Reward of CapitaVoucher/eCapitaVoucher is subject to the terms and conditions of use and is available at the link provided [here](#).
- 8.3 The Organiser reserves the right to replace any Reward in this Promotion with any item of similar value.
- 8.4 By participating in this Promotion, the Member (CapitaStar members) acknowledges and consents to the processing, collection, use and disclosure of his/ her Personal Data by the Organiser, its affiliates, subsidiaries and related corporations including its holding company, CapitaLand Limited (collectively, "CapitaLand Group"), and authorised agents, business partners and service providers in compliance with applicable data protection laws, regulations and guidelines to facilitate the administration of the Promotion including compliance with the Promotion Terms and Condition and that he/ she has read, understood and agreed with the CapitaLand Group's Data Protection Policy available at <https://www.capitaland.com/international/en/legal-notice/privacy-policy.html> as may be amended, replaced, substituted from time to time.
- 8.5 By participating in this Promotion, the Member acknowledges that he/ she has read, understood and agreed with the Personal Data Protection Policy of the CapitaStar programme available on [the CapitaStar site](#) and may be amended, replaced, substituted from time to time.
- 8.6 By participating in this Promotion, the Member agrees that the Organiser, its affiliates, subsidiaries, agents, business partners and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the Participant directly or indirectly by reason of or in connection with this Promotion. The Participant shall indemnify and keep the Organiser and its officers, servants, agents and employees ("the Indemnified Parties") fully indemnified against any and all loss, damage, demand, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the Participant. Members are deemed to have read, understood and accepted all the T&Cs set out herein, as well as any other requirements set out in any related promotional material, and all amendments, additions, replacements and modifications there to as may be made from time to time.
- 8.7 This Promotion Terms and Conditions shall be governed by the laws of Singapore and all Participants in this Promotion irrevocably submits to the exclusive jurisdiction of the Singapore Courts to resolve any and all dispute.

- 8.8 Without limiting the generality of the above, the following persons shall Not be eligible for the Promotion:
- a. employees of any retail tenants in the Participating Malls; and
 - b. persons who the Organiser may decide to exclude at its discretion without notice and without providing any reason, at any time.
- 8.9 The Organiser reserves the right to disqualify any Participant who is found at any time (whether before or after the receipt of any Reward) to be in breach of the relevant eligibility or qualifying criteria. Any Reward awarded to any winner will be forfeited, and if collected, shall be returned to the Organiser promptly and may be dealt with in the Organiser's sole discretion.
- 8.10 The Organiser's decision on all matters relating to the Promotion shall be final, conclusive and binding. No correspondence will be entertained.
- 8.11 Information stated in this Promotion Terms and Condition is correct at the time of printing and is subject to change without prior notice.