

The Tasty Rewards Loop
1 April to 31 May 2026
Terms & Conditions

1. INTRODUCTION

- 1.1 **The Tasty Rewards Loop** (the “**Promotion**”) is exclusive to members of CapitaStar Rewards (referred to as “**Eligible Shopper**”) as at the start of the Promotion Period. CapitaStar Rewards (Refer to [CapitaStar Rewards Programme](#)) will only be awarded for the qualifying spend at participating stores in Lot One Shoppers’ Mall as shown in the table below.
- 1.2 The Promotion is organised by CapitaLand Retail Management Pte Ltd (“**Organiser**”) and shall be governed by these terms and conditions (“**T&Cs**”).
- 1.3 The promotion period (“**Promotion Period**”) is from **1 April to 31 May 2026**, both dates inclusive.
- 1.4 The Promotion mechanics of the Promotion are as follows:
- 1.4.1 Eligible Shopper must spend the minimum transactional value (“**Qualifying Spend**”) at participating stores in Lot One Shoppers’ Mall as shown in the table below to receive the relevant amount of eCapitaVoucher and STAR\$® (“**Reward**”).

Qualifying Spend	Reward	Reward Limit
<p><u>Stamp Card</u> Min. S\$10 spend in a single transaction at selected F&B stores* to receive 1 stamp on CapitaStar App.</p> <p>Collect 5 stamps to receive the Reward.</p> <p><i>*See Annex A for full list</i></p>	S\$5 eCapitaVoucher	<ul style="list-style-type: none"> Only one (1) stamp will be issued per qualifying transaction. Limited to first 800 redemptions of completed stamp card. Registered SAFRA & 11B* members and New Homies^ members will receive two (2) stamps for first eligible transaction per stamp card. <p><i>*SAFRA & 11B members who are registered on CapitaStar between 1 July 2024 to 6 July 2025.</i> <i>^New Homies members who are registered on CapitaStar from 1 Sep 2024 onwards.</i></p>
<p>Min. S\$30 spend in a single transaction at selected F&B stores*</p> <p><i>*See Annex B for full list</i></p>	10X STAR\$®	<ul style="list-style-type: none"> Capped at 5,000 STAR\$® on the 1st approved transaction. Limited to 1 redemption per day per member. Limited to first 1,000 approved transactions.
<p>Top Spender</p>	<p>1st prize: S\$300 eCapitaVoucher 2nd prize: S\$200 eCapitaVoucher 3rd prize: S\$100 eCapitaVoucher</p>	<ul style="list-style-type: none"> Limited to 3 top spenders during the Promotion Period Top spender is determined by the highest accumulative spends at participating F&B stores captured on the CapitaStar app.
<p>Key in reward code <LOHDP> on CapitaStar App</p>	F&B eVouchers	<ul style="list-style-type: none"> Valid from 1 to 31 May 2026. eVoucher is valid for use at selected stores only, refer to T&Cs in the eVoucher

1.4.2 The Reward will be automatically credited directly into the CapitaStar app of the Qualifying Eligible Shopper after satisfying the Qualifying Spend using an Eligible Payment Methods (eCapitaVoucher, Mastercard, DBS/POSB payment modes (including DBS/POSB American Express, Mastercard, VISA credit or debit cards and/or DBS PayLah!) or ShopBack Pay). For the avoidance of doubt, please ensure that you've completed the following action(s) before a spend is made with an Eligible Payment Methods to qualify for the Reward:

- eCapitaVoucher – Please ensure that you have sufficient eCapitaVoucher in your CapitaStar account.
- Mastercard – Please ensure that you have a valid Mastercard credit or debit card linked on your CapitaStar app.
- DBS/POSB Payment Modes – Please ensure that you have linked your CapitaStar account on the DBS PayLah! app. DBS/POSB Payment Modes refer to spend with DBS/POSB Credit or Debit Cards and DBS PayLah! via NETS QR (including DBS/POSB American Express, Mastercard, VISA credit or debit cards and/or DBS PayLah!). For avoidance of doubt, DBS/POSB Mastercard cardmembers must link their CapitaStar account on DBS PayLah! and link their DBS/POSB Mastercard on the CapitaStar app for transactions to be captured as both DBS/POSB and Mastercard transactions.
- ShopBack Pay – Please ensure that you have linked your CapitaStar account on ShopBack.

1.4.3 STAR\$® will be issued in accordance with [CapitaStar Rewards Programme](#).

1.4.4 The Reward may take up to 7 working days to be issued.

1.4.5 The Reward will be issued based on the transactions that are registered in our system and reflected on the Activity screen of your CapitaStar account, in chronological order. For illustration:

Scenario 1: Eligible Shopper has made 3 transactions on the same day, at the same mall, out of which 1 transaction is not instantly registered

S/N	Transaction Amount	Transaction Date & Time	Transaction Date & Time Captured on your CapitaStar account	Status of Transaction Captured
1	S\$20	3 April, 12pm	3 April, 12pm	Completed ✓
2	S\$20	3 April, 2pm	4 April, 9am	Delayed ⌚
3	S\$20	3 April, 3pm	3 April, 3pm	Completed ✓

Based on the above table (Scenario 1),

Transactions 1, 2 and 3 are eligible to be counted towards receiving 1 stamp per transaction.

Scenario 2: Eligible Shopper has made 2 transactions on the same day, at the same mall, out of which 1 transaction is not instantly registered

S/N	Transaction Amount	Transaction Date & Time	Transaction Date & Time Captured on your CapitaStar account	Status of Transaction Captured	10X STAR\$® Reward
1	S\$100	1 April, 12pm	2 April, 9am	Delayed ⌚	Not awarded ✗
2	S\$50	1 April, 3pm	1 April, 3pm	Completed ✓	Awarded

Based on the above table (Scenario 2),

Eligible Shopper will be awarded 10X STAR\$® for transaction 2 on 1 April as it is the 1st approved transaction.

Transaction 1 will not be awarded 10X STAR\$® but it will be eligible for STAR\$® upon being registered on the CapitaStar app, subject to participating stores that qualify for STAR\$® accumulation. Refer to our Help Centre for the full exclusion list: <https://www.capitastar.com/sg/en/contact-us.html>

- 1.4.6 Eligible Shoppers have to make a single transaction with transactional value of S\$10 with the Eligible Payment Methods (eCapitaVoucher, Mastercard, DBS/POSB payment modes (including DBS/POSB American Express, Mastercard, VISA credit or debit cards and/or DBS PayLah!) or ShopBack Pay) at the participating CapitaLand malls and stores (“Eligible Transaction”) to satisfy the Qualifying Spend to earn one (1) stamp for the Stamp Card. The Eligible Transaction will be subject to Clause 3.2 of this Terms and Condition herein.
- 1.4.7 Eligible SAFRA members & 11B and New Homies members have to make a single transaction with transactional value of S\$10 with the Eligible Payment Methods (eCapitaVoucher, Mastercard, DBS/POSB payment modes (including DBS/POSB American Express, Mastercard, VISA credit or debit cards and/or DBS PayLah!) or ShopBack Pay) at the participating CapitaLand malls and stores (“Eligible Transaction”) to satisfy the Qualifying Spend to earn two (2) stamps per Stamp Card. The Eligible Transaction will be subject to Clause 3.2 of this Terms and Condition herein.
- 1.4.8 The eCapitVoucher reward in this Promotion is limited to the first 800 completed stamp cards on a first-come, first-served basis. Reward is subject to availability at Lot One Shoppers’ Mall, while stocks last.
- 1.4.9 Eligible Shoppers have to make a single transaction with transactional value of S\$30 with the Eligible Payment Methods (eCapitaVoucher, Mastercard, DBS/POSB payment modes (including DBS/POSB American Express, Mastercard, VISA credit or debit cards and/or DBS PayLah!) or ShopBack Pay) at the participating CapitaLand malls and stores (“Eligible Transaction”) to satisfy the Qualifying Spend to earn 10X STAR\$®. The Eligible Transaction will be subject to Clause 3.2 of this Terms and Condition herein.
- 1.4.10 Each Eligible Shopper may receive a maximum of one (1) redemption per day during the Promotion Period. The STAR\$® reward in this Promotion is limited to first 1,000 approved transactions per participating mall and provided on a first-come, first-served basis. Reward is subject to availability at Lot One Shoppers’ Mall, while stocks last.
- 1.4.11 Eligible Transactions made with Eligible Payment Methods and registered on the CapitaStar app before 10am will not qualify for the Promotion.
- 1.4.12 The eCapitaVoucher Rewards awarded will expire within three (3) months from date of issuance. Eligible Shoppers can tap on the “My Balance Summary” tab from the CapitaStar app main screen to view the Reward and the expiry date. The Organiser shall not be obliged to entertain any request to extend the validity of the Reward.
- 1.4.13 The F&B eVoucher will expire on 31 May 2026. Eligible Shoppers can tap on the “My Vouchers” tab from the CapitaStar app main screen to view the Reward and the expiry date.

- 1.4.14 The Organiser reserves the right to vary or amend any terms & conditions at any time, without prior notice, and without liability. In case of any dispute, the Organiser's decision shall be final and not appealable.

2. ELIGIBILITY

- 2.1 Without limiting the generality of the above, the following persons shall **not be eligible** for the Promotion:
- a. employees of any retail tenants in Lot One Shoppers' Mall; and
 - b. persons who the Organiser may decide to exclude at its discretion without notice and without providing any reason, at any time.
- 2.2 The Organiser reserves the right to disqualify any member who is found at any time (whether before or after the receipt of any Reward) to be in breach of the relevant eligibility or qualifying criteria. Any Reward awarded to any member may be forfeited, and if collected, shall be returned to the Organiser promptly and may be dealt with the Organiser's sole discretion.

3. QUALIFYING SPEND

- 3.1 Only the total final amount paid at the participating store(s) using eCapitaVoucher, linked Mastercard credit or debit card, DBS/POSB payment modes (including DBS/POSB American Express, Mastercard, VISA credit or debit cards and/or DBS PayLah!) or ShopBack Pay will be accepted for this Promotion. Refer to 1.4.2 for more information on the Eligible Payment Methods to qualify for the Reward.
- 3.2 Notwithstanding Clause 1.4 of this Terms and Conditions hereinabove, transactions(s) from car grooming services, SingPost transactions, purchase of parking coupons, purchase or top up of Cashcard / stored value cards, purchase or top up of stores' membership card, gift cards and vouchers (i.e. eCapitaVoucher or participating stores' vouchers), SISTIC transactions, AXS / SAM machines transactions and bill payments, purchase of lottery tickets, purchase of movie tickets and food and beverages at cinema, any transactions at pawn shops and money changer, bank and other financial institutions' transactions, transactions from pushcarts and stalls at temporary roadshows, transactions at GP, Dental and Specialist Clinics, and transactions at supermarkets (NTUC FairPrice) are not eligible for use as a transaction in this Promotion. Transactions(s) from deposit placements, order placements, payments using tenant / credit card loyalty points, payment via tenant's online ordering/table ordering platform and transactions made with UOB Mastercard via Apple Pay will not be accepted for the purposes of this Promotion. Refer to our Help Centre for the full exclusion list: <https://www.capitastar.com/sg/en/contact-us.html>
- 3.3 The Organiser may reject any transactions as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.
- 3.4 The Organiser reserves the right to verify all purchases made by the Eligible Shopper and the transaction(s) before processing the redemption of the Rewarding the Promotion.
- 3.5 Transactions shall be considered expended for the purposes of this Promotion and other promotions in the CapitaLand malls when it is used to redeem the Reward. Transactions cannot be used for redemption of multiple Rewards. Transactions cannot be used for redemption of more than one promotion at any CapitaLand mall.

4. GENERAL TERMS & CONDITIONS

- 4.1 The eCapitaVoucher Reward cannot be exchanged for different denominations and are subject to the relevant terms and conditions governing the use of the eCapitaVoucher. Please refer to eCapitaVoucher terms and conditions.
- 4.2 By participating in this Promotion, the Member (CapitaStar members):

- 4.2.1 acknowledges and consents to the processing, collection, use and disclosure of his/ her Personal Data by the Organiser, its affiliates, subsidiaries and related corporations including its holding company, CapitaLand Investment Limited (collectively, "CapitaLand Group"), and authorised agents, business partners and service providers in compliance with applicable data protection laws, regulations and guidelines to facilitate the administration of the Promotion including compliance with the Promotion Terms and Condition and that he/ she has read and agreed with the CapitaLand Group's and Data Protection Policy available at <https://www.capitaland.com/international/en/legal-notice/privacy-policy.html> and may be amended, replaced, substituted from time to time.
- 4.2.2 agrees that the Organiser, its affiliates, subsidiaries, agents, business partners and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the member directly or indirectly by reason of or in connection with this Promotion. The member shall indemnify and keep the Organiser and its officers, servants, agents and employees ("the Indemnified Parties") fully indemnified against any and all loss, damage, demand, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the member. Members are deemed to have read, understood and accepted all the T&Cs set out herein, as well as any other requirements set out in any related promotional material, and all amendments, additions, replacements and modifications there to as may be made from time to time.
- 4.3 All Rewards are non-transferable, non-refundable, and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated.
- 4.4 The Reward will not be awarded until the transaction(s) are determined to be valid. The Organiser may reject any transactions as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.
- 4.5 The Organiser and its partner(s) (if any) in this Promotion reserve the right to change, vary, replace, substitute, amend, withdrawal or cancel this Promotion and/or any of the terms and conditions herein at their sole and absolute discretion and without prior notice or any liability to any party.
- 4.6 The Organiser does not make any warranty or representation in relation to any product or services offered in this Promotion or redeemed by vouchers or gift certificates and shall not accept any liability in respect of the same.
- 4.7 By participating in this Promotion, the Eligible Shopper represents that he/ she has read and agreed with this Promotion Terms and Conditions.
- 4.8 This Promotion Terms and Conditions shall be governed by the laws of Singapore and all participants in this Promotion irrevocably submits to the exclusive jurisdiction of the Singapore Courts to resolve all disputes.
- 4.9 The Organiser's decision on all matters relating to the Promotion shall be final, conclusive and binding. No correspondence will be entertained.
- 4.10 Information stated in this Promotion's Terms and Condition is correct at the time printing and is subject to change without prior notice.

ANNEX AParticipating F&B stores for Stamp Card

Store Name	Unit Number
BBQ express	#B1-K33
BENGAWAN SOLO	#B1-14
BINGXUE TEA & ICE CREAM	#04-18A
BOOST Juice Bars	#B1-K17
Chateraise	#B1-15
CHICHA San Chen 吃茶三千	#01-05
Crave	#B1-K19
Delifrance	#03-14A
EAT.	#B1-K3
Food Junction	#04-14 to 16
Four Leaves	#B1-K14 to K15 & 20
Fun Toast	#04-03 to 04
Hainanese Curry Rice 剪剪香	#B1-K24
Hokee Pau	#B1-K28
JUEWEI BRAISED SNACKS 绝味	#B1-22
KFC	#B1-28 to 29
Maki-San	#B1-K31 to K32
McDonald's	#01-20
MENDON	#B1-K16
Miss Tea	#02-K1 to K2
mr bean	#B1-K29
munchi PANCAKES	#B1-01A
NIKU iKU	#B1-K10
NINE FRESH 九鲜	#B1-K9
Old Chang Kee	#B1-K23
PEZZO	#B1-23
POLAR PUFFS & CAKES	#B1-K20
PrimaDeli	#B1-K25
Red Ginger	#B1-K7 to K8
san.wich	#B1-K21
Snackz It! 可口味	#B1-K1
stuff'd	#B1-K26
SUBWAY	#B1-34 to 35
SWEE HENG 1989 classic	#B1-02
TALAD THAI BANANA ตลาดไทย	#B1-K30
tenderfresh XPRESS	#B1-K22
The Coffee Bean & Tea Leaf	#01-01
The Whale Tea 琉璃鲸	#B1-25
Tori Story by I Love Taimei	#B1-K2
WOK HEY	#B1-K27
WUNDERFOLKS	#B1-K18
Ya Kun Kaya Toast	#B1-K4 to K5

ANNEX BParticipating F&B stores for 10X STAR\$®

Store Name	Unit Number
AJISEN RAMEN	#04-11 to 12
BEE CHENG HIANG 美珍香	#B1-K11 to K12
Dian Xiao Er 店小二	#B1-32 to 33
PASTAMANIA	#03-02A
SANOOK KITCHEN	#01-06 to 07
STEAK 99 / TOKYO SHOKUDO	#B1-12 to 13
SUSHIRO	#03-10 to 12
TAMJAI SAMGOR MIXIAN (譚仔三哥米線)	#B1-10 to 11
Xiang Xiang Hunan Cuisine 湘香湖南菜	#02-18 to 20
YAKINIKU SHOKUDO 燒肉食堂	#02-25
AJISEN RAMEN	#04-11 to 12