Westgate – Own Your Glow Campaign

28 Sep to 1 Nov 2026

Terms & Conditions

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1. INTRODUCTION

1.1 **Own Your Glow** at Westgate (the "**Promotion**") is exclusive to members of CapitaStar Rewards (referred to as "**Eligible Shopper**") as at the start of the Promotion Period. CapitaStar Rewards (Refer to CapitaStar Rewards Programme) will only be awarded for the qualifying spend at Westgate as shown in the table below.

1.2 The Promotion is organised by CapitaLand Retail Management Pte Ltd ("**Organiser**") and shall be governed by these terms and conditions ("**T&Cs**").

1.3 The promotion period ("**Promotion Period**") is from **28 Sep to 1 Nov 2026**, both dates inclusive.

1.4 The Promotion mechanics of the Promotion are as follows:

1.4.1 Upon spending the minimum transactional value at the relevant participating stores ("**Qualifying Spend**"), Eligible Shoppers will receive the relevant amount of eCapitaVoucher and STAR$® ("**Reward**").

Qualifying Spend	Reward	Limit
Min. S$150 spend at participating Beauty stores	$10 eCapitaVoucher	• First 500 redemptions • 1 redemption per Eligible Shopper per day during the Promotion Period • Refer to Annex A for participating merchants
Every S$50 spend at participating Beauty stores	1 lucky draw chance to win $2,000 worth of eCapitaVoucher Capped at 10 chances per Eligible Shopper	• 1 winner will be selected post-campaign • Prize will be issued to selected winner at random • Refer to Annex A for participating merchants
Min. S$20 spend at selected Beauty stores	20X Bonus STAR$® (excluding base awarding)	• Valid from 10 to 24 Oct 2026 • First 300 redemptions • 1 redemption per Eligible Shopper per day during the Promotion Period • Up to S$250 spend per transaction • Refer to Annex B for participating merchants

1.4.2 The Reward will be automatically credited directly into the CapitaStar App of the Qualifying Eligible Shopper upon making a qualifying transaction using an Eligible Payment Method (eCapitaVoucher, Mastercard, DBS/POSB payment modes (including DBS/POSB American Express, Mastercard, VISA credit or debit cards and/or DBS PayLah!) or ShopBack Pay). For the avoidance of doubt, please ensure that you've completed the following action(s) before a spend is made with an Eligible Payment Method to qualify for the Reward:

- eCapitaVoucher – Kindly ensure that you have sufficient eCapitaVoucher in your CapitaStar account.
- Mastercard – Kindly ensure that you have a valid Mastercard credit or debit card linked on your CapitaStar app. Find out how to link your Mastercard on the CapitaStar app here.
  - Please note that payments made via NETS, NETS FlashPay, or NETS QR are not eligible for the Reward. To make a qualifying spend, please select or inform the staff that you wish to pay using a credit or debit card prior to completing your payment.
  - Certain transactions made with UOB Mastercard via a mobile payment method such as Apple Pay will not be awarded with your Reward. Please pay using your physical linked UOB Mastercard at the cashier terminal to earn your Reward.
  - A newly linked card can only be removed from your CapitaStar account after 48 hours.

- DBS/POSB Payment Modes – Kindly ensure that you have linked your CapitaStar account on the DBS PayLah! app. DBS/POSB Payment Modes refer to spend with DBS/POSB Credit or Debit Cards and DBS PayLah! via NETS QR (including DBS/POSB American Express, Mastercard, VISA credit or debit cards and/or DBS PayLah!). For avoidance of doubt, DBS/POSB Mastercard cardmembers must link their CapitaStar account on DBS PayLah! and link their DBS/POSB Mastercard on the CapitaStar app for transactions to be captured as both DBS/POSB and Mastercard transactions. Find out how to link your CapitaStar account on DBS PayLah! here.
- ShopBack Pay – Kindly ensure that you have linked your CapitaStar account on ShopBack. Find out how to link your CapitaStar account on ShopBack here.

1.4.3 The Reward may take up to 7 working days to be issued.

1.4.4 The Reward will be issued based on the transactions that are registered in our system and reflected on the Activity screen of your CapitaStar account, in chronological order. For illustration:

Scenario 1: Eligible Shopper has made 3 transactions on the same day at participating Beauty store at Westgate, out of which 1 transaction is not instantly registered

S/N	Transaction Amount	Transaction Date & Time	Transaction Date & Time Captured on your CapitaStar account	Status of Transaction Captured
1	S$50	28 Sep, 12pm	28 Sep, 12pm	Completed ✓
2	S$100	28 Sep, 2pm	29 Sep, 10am	Delayed ⌛
3	S$120	28 Sep, 3pm	28 Sep, 3pm	Completed ✓

Based on the above table (Scenario 1),
Transactions 1 and 3 are eligible to be counted towards the qualifying spend of S$150 and Eligible Shopper will be awarded with the S$10 eCapitaVoucher Reward.

As the S$10 eCapitaVoucher Reward is awarded based on transactions 1 and 3, transaction 2 will not be counted towards the qualifying spend of S$150 but will be eligible for STAR$® upon being registered on the CapitaStar app, subject to participating stores that qualify for STAR$® accumulation. Refer to our Help Centre for the full exclusion list: https://www.capitastar.com/sg/en/contact-us.html

Scenario 2: Eligible Shopper has made 2 transactions on the same day at participating Beauty store at Westgate, out of which 1 transaction is not instantly registered

S/N	Transaction Amount	Transaction Date & Time	Transaction Date & Time Captured on your CapitaStar account	Status of Transaction Captured
1	S$50	28 Sep, 12pm	28 Sep, 12pm	Completed ✓
2	S$100	28 Sep, 2pm	29 Sep, 10am	Delayed ⌛

Based on the above table (Scenario 2),
Transactions 1 and 2 are eligible to be counted towards the qualifying spend of S$150 and Eligible Shopper will be awarded with the S$10 eCapitaVoucher Reward on 29 Sep as the transaction date and time for transaction 2 was only registered in our system on 29 Sep.

1.4.5 Eligible Shoppers can combine any number of transactions with transactional value of Singapore Dollars Twenty (S$20) or more at participating stores at Westgate on the same day ("**Eligible Transaction**") to satisfy the Qualifying Spend of Singapore Dollars One Hundred and Fifty (S$150). The Eligible Transaction will be subject to Clause 3.2 of this Terms and Condition herein.

1.4.6 Eligible Shoppers must spend a minimum transactional value of Singapore Dollars Twenty (S$20) or more in a single transaction at selected Beauty store at Westgate ("**Eligible Transaction**") to qualify for the 20X Bonus STAR$® Reward. The Eligible Transaction will be subject to Clause 3.2 of this Terms and Condition herein. For illustration:

Scenario 1: Eligible Shopper has made 2 transactions at participating Beauty store at Westgate, out of which 1st transaction is not instantly registered

S/N	Transaction Amount	Transaction Date & Time	Transaction Date & Time Captured on your CapitaStar account	Status of Transaction Captured	STAR$® Earned
1	S$50	10 Oct, 12pm	11 Oct, 10am	Delayed ⏳	**Base** S$50 x 5 STAR$® = 250 STAR$®
2	S$20	10 Oct, 2pm	10 Oct, 2pm	Completed ✓	**Base** S$20 x 5 STAR$® = 100 STAR$® **Bonus** S$20 x 100 STAR$® = 2,000 STAR$® **Total: 2,100 STAR$®**

Scenario 2: Eligible Shopper has made 2 transactions at participating Beauty store at Westgate, out of which both transactions are instantly registered

S/N	Transaction Amount	Transaction Date & Time	Transaction Date & Time Captured on your CapitaStar account	Status of Transaction Captured	STAR$® Earned
1	S$50	10 Oct, 12pm	10 Oct, 12pm	Completed ✓	**Base** S$50 x 5 STAR$® = 250 STAR$® **Bonus** S$50 x 100 STAR$® = 5,000 STAR$® **Total: 5,250 STAR$®**
2	S$20	10 Oct, 2pm	10 Oct, 2pm	Completed ✓	**Base** S$20 x 5 STAR$® = 100 STAR$®

Based on the above table (Scenario 1 & 2),
First transaction upon being registered on the CapitaStar app will be counted towards the Eligible Transaction for the 20X Bonus STAR$® Reward. Subsequent transactions made on the same day will not qualify for the 20X Bonus STAR$® Reward but will be eligible for base STAR$® upon being registered on the CapitaStar app, subject to participating stores that qualify for STAR$® accumulation.

1.4.6 Eligible Transactions made with an Eligible Payment Method and registered on the CapitaStar app before 10am will not qualify for the Promotion.

1.4.7 The Reward in this Promotion is provided on a first-come, first-served basis and redemption of the respective Reward is subject to availability at the respective participating stores, while stocks last.

1.4.8 The Organiser reserves the right to vary or amend any terms & conditions at any time, without prior notice, and without liability. In case of any dispute, the Organiser's decision shall be final and not appealable.

2. ELIGIBILITY

2.1 Without limiting the generality of the above, the following persons shall **not be eligible** for the Promotion:
a. employees of any retail tenants in Westgate; and
b. persons who the Organiser may decide to exclude at its discretion without notice and without providing any reason, at any time.

2.2 The Organiser reserves the right to disqualify any member who is found at any time (whether before or after the receipt of any Reward) to be in breach of the relevant eligibility or qualifying criteria. Any Reward awarded to any member may be forfeited, and if collected, shall be returned to the Organiser promptly and may be dealt with the Organiser's sole discretion.

3. QUALIFYING SPEND

3.1 Only the total final amount paid at the participating store(s) using eCapitaVoucher, linked Mastercard credit or debit card, DBS/POSB payment modes (including DBS/POSB American Express, Mastercard, VISA credit or debit cards and/or DBS PayLah!) or ShopBack Pay will be accepted for this Promotion. Refer to 1.4.2 for more information on the Eligible Payment Methods to qualify for the Reward.

3.2 Notwithstanding Clause 1.4 of this Terms and Conditions hereinabove, transactions(s) from purchase or top up of Cashcard / stored value cards, purchase or top up of stores' membership card, gift cards and vouchers (i.e. eCapitaVoucher or participating stores' vouchers), any transactions at pawn shops and money changer, bank and other financial institutions' transactions, transactions from pushcarts and stalls at temporary roadshows are not eligible for use as a transaction in this Promotion. Transactions(s) from deposit placements, order placements, payments using tenant / credit card loyalty points, payment via tenant's online ordering/table ordering platform and transactions made with UOB Mastercard via Apple Pay will not be accepted for the purposes of this Promotion. Refer to our Help Centre for the full exclusion list: https://www.capitastar.com/sg/en/contact-us.html

3.3 The Organiser may reject any transactions as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.

3.4 The Organiser reserves the right to verify all purchases made by the Eligible Shopper and the transaction(s) before processing the redemption of the Rewarding the Promotion.

3.5 Transactions shall be considered expended for the purposes of this Promotion and other promotions in the CapitaLand malls when it is used to redeem the Reward. Transactions cannot be used for redemption of multiple Rewards. Transactions cannot be used for redemption of more than one promotion at any CapitaLand mall.

4. GENERAL TERMS & CONDITIONS

4.1 The eCapitaVoucher Reward cannot be exchanged for different denominations and are subject to the relevant terms and conditions governing the use of the eCapitaVoucher. Please refer to eCapitaVoucher terms and conditions.

4.2 An Eligible Shopper's eCapitaVoucher Wallet on the CapitaStar app can hold a maximum of S$1,000 eCapitaVoucher(s) at any one time. Should the aggregate value of an Eligible Shopper's eCapitaVoucher Wallet Balance and eCapitaVoucher Reward(s) exceed S$1,000, the Reward(s) will be placed on the Eligible Shopper's eCapitaVoucher Queue. Upon having sufficient eCapitaVoucher Wallet availability to receive the Reward(s), the Reward(s) in Queue will be credited into the Eligible Shopper's eCapitaVoucher Wallet.

4.3 By participating in this Promotion, the Member (CapitaStar members):

4.3.1 acknowledges and consents to the processing, collection, use and disclosure of his/ her Personal Data by the Organiser, its affiliates, subsidiaries and related corporations including its holding company, CapitaLand Investment Limited (collectively, "CapitaLand Group"), and authorised agents, business partners and service providers in compliance with applicable data protection laws, regulations and guidelines to facilitate the administration of the Promotion including compliance with the Promotion Terms and Condition and that he/ she has read and agreed with the CapitaLand

Group's and Data Protection Policy available at https://www.capitaland.com/international/en/legal-notices/privacy-policy.html and may be amended, replaced, substituted from time to time.

4.3.2 agrees that the Organiser, its affiliates, subsidiaries, agents, business partners and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the member directly or indirectly by reason of or in connection with this Promotion. The member shall indemnify and keep the Organiser and its officers, servants, agents and employees ("the Indemnified Parties") fully indemnified against any and all loss, damage, demand, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the member. Members are deemed to have read, understood and accepted all the T&Cs set out herein, as well as any other requirements set out in any related promotional material, and all amendments, additions, replacements and modifications there to as may be made from time to time.

4.4 All Reward are non-transferable, non-refundable, and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated.

4.5 The Reward will not be awarded until the transaction(s) are determined to be valid. The Organiser may reject any transactions as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.

4.6 The Organiser and its partner(s) (if any) in this Promotion reserve the right to change, vary, replace, substitute, amend, withdrawal or cancel this Promotion and/or any of the terms and conditions herein at their sole and absolute discretion and without prior notice or any liability to any party.

4.7 The Organiser does not make any warranty or representation in relation to any product or services offered in this Promotion or redeemed by vouchers or gift certificates and shall not accept any liability in respect of the same.

4.8 By participating in this Promotion, the Eligible Shopper represents that he/ she has read and agreed with this Promotion Terms and Conditions.

4.9 This Promotion Terms and Conditions shall be governed by the laws of Singapore and all participants in this Promotion irrevocably submits to the exclusive jurisdiction of the Singapore Courts to resolve all disputes.

4.10 The Organiser's decision on all matters relating to the Promotion shall be final, conclusive and binding. No correspondence will be entertained.

4.11 Information stated in this Promotion's Terms and Condition is correct at the time printing and is subject to change without prior notice.

Annex A: List of participating Beauty stores for $10 eCapitaVoucher & Lucky Draw Chance

Participating Stores	Unit No.
1Gravity	#03-27
AESOP	#01-27
Avinichi	#03-17
BECOME Aesthetic Clinic	#02-40B
Best Perfume Store	#01-K2
Chinese Medical Centre	#02-42A
Clarins	#01-26
ClearSK Laser Aesthetic Clinic	#03-12
DR. LASH	#05-03
Guardian	#B1-20
HYSSES	#02-15
Jean Yip Hairdressing & Hair Spa	#04-01
Jonsson Protein Healthy Hair Growth	#03-24
kcuts	#B1-08
Kiehl's	#01-34
LANEIGE	#02-40
L'Occitane	#01-15
Ma Kuang TCM Medical Centre	#03-50
MAD PARFUMEUR	#02-K2
Mirage Aesthetic	#03-20
Multiflora TCM Spa	#04-35
Musee Platinum Tokyo	#04-02 to 03
Myeongdong Hair Studio	#B1-37
N20 Nail Spa	#B1-06 to 07
Nailz Gallery	#04-14
New York Skin Solutions	#03-29
novita	#01-K3
OROGOLD Cosmetics	#02-36
Platinum Yoga	#26-01
Queen College	#04-12
Sa Sa	#02-22
Samata	#01-K7
schönemama	#04-28 to 29
Sephora	#01-23 to 24
Shakura Pigmentation Beauty	#03-51
SkinLab The Medical Spa	#04-22
SL Aesthetic Clinic	#03-21
Smoovee Skin	#B1-43
Strip & Browhaus	#03-23
Sulwhasoo	#01-28
Syoujin	#B1-13
THEFACESHOP	#02-21
Top Feeling International	#03-22
TTE Elephant	#03-28
Unity	#B1-21
V Aesthetics Body Slim	#02-40A
V Aesthetics Hair Grow	#02-40C
V Medical Aesthetics and Laser Clinic	#03-26
Vintage Studio Hairdressing Spa	#03-25
Watsons	#B1-15
WJL 永裕隆	#B1-18

Annex B: List of participating Beauty stores for 20X Bonus STAR$®

Participating Stores	Unit No.
AESOP	#01-27
Best Perfume Store	#01-K2
Clarins	#01-26
HYSSES	#02-15
Kiehl's	#01-34
LANEIGE	#02-40
L'Occitane	#01-15
MAD PARFUMEUR	#02-K2
Sa Sa	#02-22
Samata	#01-K7
Sephora	#01-23 to 24
Sulwhasoo	#01-28
THEFACESHOP	#02-21